

Using Texas Mutual's Texas Star Network Directory app

Texas Mutual has launched the Texas Star Network Directory app to make finding a network provider easier than ever. The app is available for **Apple** and **Android** devices and can be used to locate physicians and pharmacies and access your prescription card. The app also offers helpful videos about the network and claims process.

Take a look below to see how to navigate this user-friendly app.

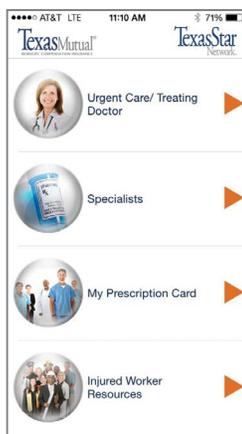
The app allows you to:

- ▶ Locate an urgent care facility or treating doctor
- ▶ Find a specialist
- ▶ View your prescription card and locate pharmacies
- ▶ See injured worker resources
- ▶ Access employer resources

Locating an urgent care facility or treating doctor

To find an urgent care facility or treating doctor, click the "Urgent Care/Treating Doctor" option in the main menu. Choose auto find location at the top of the screen or enter your zip code/city and state, then click "Search."

The map will show where urgent care facilities and treating doctors are located. Green pins represent Texas Mutual recognized providers, which are



known to have better outcomes and return-to-work times, but both red and green pins are trusted network providers.

To see a provider's information, tap the pin. To see directions to the location or place a call to the provider, tap the blue phone icon.

You can tap the arrow in the top left next to the Texas Mutual logo at any time to go back.

Finding a specialist

To locate a specialist, click the "Specialists" option in the main menu. Choose auto find location at the top of the screen or enter your zip code/city and state, then click "Specialty." Choose the type of specialty doctor/facility you're looking for, then click "Sub-specialty" when you're taken back to the specialty screen. Under the "Sub-specialty," choose the specific type.

The map will show where these types of specialists are located. Green pins represent Texas Mutual recognized providers, which are known to have better outcomes and return-to-work times, but both red and green pins are trusted network providers.

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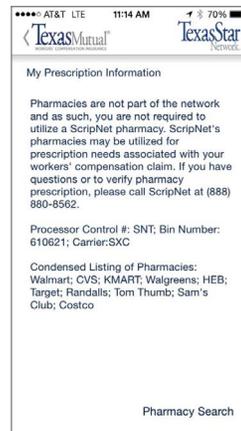
Viewing your prescription card and locating pharmacies

To view your prescription card or locate a pharmacy, click "My Prescription Card" in the main menu. The processor control number, Bin Number and Carrier can be found in the center of the next screen.

To locate a pharmacy, tap "Pharmacy Search" in the lower right corner. Choose auto find location at the top of the screen or enter your zip code/city and state, then click "Search."

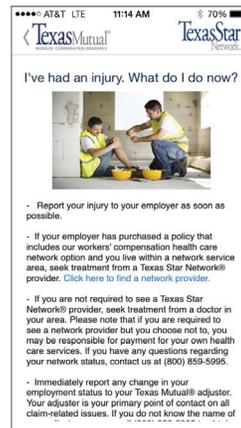
The map will show which pharmacies in the area accept prescriptions for Texas Mutual claims.

You can tap the arrow in the top left next to the Texas Mutual logo at any time to go back.



Seeing injured worker resources

To see injured worker resources, click the "Injured Worker Resources" option in the main menu. From the next screen, tap on any of the six helpful guides to learn more.



Accessing employer resources

To access employer resources, click the "Employer Resources" option in the main menu. The next screen will show seven informational videos. Tap any one of the videos and it will begin playing in YouTube.

For any other questions about the Texas Star Network Directory app, contact Breane Dooley at bdooley@texasmutual.com



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