

Fast track renewals from Texas Mutual

Texas Mutual is now offering fast track renewals for some of your smaller Texas Mutual clients. Fast track renewal is designed to save you time and make the renewal process simple and easy while keeping the agent in control.

Fast track renewal process

During the fast track renewal process you'll receive a quote and notification that the quote is a fast track renewal. If you are satisfied with the quote, no action is needed. We'll take it from there. If changes are needed, simply contact your underwriter. Here's a look at the communications you and your clients will receive:

~90 days prior to expiration

Agents can view upcoming renewal on Texas Mutual Online

~60 days prior to expiration

Expiration letter sent to policyholder via certified mail

~39 days prior to expiration

Quote and fast track renewal notification sent to agent

~30 days prior to expiration

Invoice summary sent to policyholder

~10 days prior to expiration

Reminder sent to policyholder

Policyholders can make their quote payment online by logging into their current account and selecting the payment option. If payment is received by five days after the expiration date, the policy is renewed. If payment isn't received, the policy won't be renewed and you and your client will receive an expiration confirmation.

We respect and appreciate the relationships you have with our policyholders and are happy to offer a way to make it easier for you to serve them. Fast track renewal will not have an impact on the commission you receive.

FAST TRACK
RENEWALS MAKE IT
EVEN EASIER TO SERVE
YOUR CLIENTS

Eligibility

Fast track renewals focus on small businesses and have the following criteria for eligibility:

- ▶ Annual premium under \$5,000
- ▶ No policies in the Start program
- ▶ No policies under agency billing
- ▶ No other states policies

You'll be able to see which quotes are slated for fast track renewal by viewing the renewal quote in our Internet Quoting system.

If you have any questions about fast track renewals or would like to opt a client or your agency out, contact your underwriter or call our Information Service Center at (800) 859-5995.

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WORKERS' COMPENSATION INSURANCE

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